



# Emergency Help for Fort Worth Families

The City of Fort Worth Neighborhood Services Department is accepting applications to help residents with housing and other household expenses resulting from COVID-19.

CARES Act funds helps residents who have suffered economically from the COVID-19 pandemic since March 2020.

## How can I get help?

You must apply online:  
[fortworthtexas.gov/covid-19/FortWorthCares](https://fortworthtexas.gov/covid-19/FortWorthCares)

If you have questions call 817-392-5720.

The city will assess applications and solely determine eligibility and/or the amount of financial help available to each household.

The city will pay assistance directly to the landlord, property management company, financial institution, mortgage company and/or utility provider.

Residents eligible for help with personal items such as medicine or food will receive up to \$300 in the form of a gift card or voucher through a participating provider.

## Eligibility

- Must live in the City of Fort Worth.
- Be the primary lease or mortgage holder in a multi-family unit or single-family home in the Fort Worth city limits.
- May only apply for rent, mortgage and utility assistance related to one primary property.
- Total household income must be at or below 120% Area Median Income. See Table A.
- Total household income is based on documentation of current income, defined as last 30 days.

Provide documentation to prove hardship related to COVID-19 that renders the household unable to pay rent, mortgage, utilities and/or related household expenses such as medicine and food. See Checklist.

You are NOT eligible if:

- You received prior housing assistance from City of Fort Worth or other agencies using CARES Act funding. (Does not apply to Comprehensive Energy Assistance Program.)
- You currently receive a form of rental assistance such as Housing Choice Voucher, VASH, CoC, Directions Home, etc.

## Renters

Assistance will be administered directly to property management companies or landlords on behalf of the applicant.

Households may be eligible to receive up to three months of rent and household related assistance, not to exceed maximum allowed. See Table B. If a proof of hardship persists, the household may receive up to one additional month of rent, subject to assessment and availability.

Landlords/property management companies must register as a vendor with the City of Fort Worth and agree to payment terms and conditions.

A household is eligible to receive \$2,400 - \$3,600 per household for household related expenses based upon current total household income in the last 30 days.

Utility assistance covers electricity, water and gas/propane only. Payment(s) will be made directly to the utility companies.

City of Fort Worth may make referrals to social and financial service agencies offering relevant services and resources.



## Homeowners

Assistance will be up to \$3,600 per household.

Households may be eligible to receive up to three months of mortgage and household related assistance, not to exceed maximum allowed. If a proof of hardship persists, the household may receive up to one additional month of mortgage payment, subject to assessment and availability.

Only mortgages on primary residences are eligible.

Mortgage companies must register as a vendor with the City of Fort Worth and agree to payment terms and conditions.

Utility assistance covers electricity, water and gas only. Payment(s) will be made directly to the utility companies.

City of Fort Worth may make referrals to social and financial service agencies offering relevant services and resources.

**Table A**

Income*	Renters	Homeowners
≤80% AMI (\$65,200 for a family of four)	Up to \$3,600 for rent & utilities	Up to \$3,600 for mortgage & utilities
81-120% AMI (\$65,201 - \$97,800 for a family of four)	Up to \$2,400 for rent and utilities	Up to \$2,400 for mortgage & utilities

## Medicine & Food Assistance

Household Size	Amount
1	\$150
2	\$200
3	\$250
4 or more	\$300

## HUD 2020 Income Limits

INCOME	EXTREMELY LOW INCOME	VERY LOW INCOME	LOW INCOME	AREA MEDIAN INCOME	MODERATE INCOME
Household Size	30% AMI	50% AMI	80% AMI	100% AMI	120% AMI
1	\$17,150	28,550	45,650	57,100	68,520
2	\$19,600	32,600	52,200	65,200	78,240
3	\$22,050	36,700	58,700	73,400	88,080
4	\$26,200	40,750	65,200	81,500	97,800
5	\$30,680	44,050	70,450	88,100	105,600
6	\$35,160	47,300	75,650	94,600	113,400
7	\$39,540	50,550	80,850	101,100	121,320
8	\$44,120	53,800	86,100	107,600	129,120

## Checklist of Required Documents

### Identification for all adults in the household:

- ☐ State Issued ID card; OR
- ☐ Social Security Card

### Proof of Hardship

- ☐ Unemployment letter; OR
- ☐ Furloughed letter; OR
- ☐ Check stubs noting decrease of hours or wages OR
- ☐ Letter from employer showing reduction in hours/ wages due to COVID-19 AND
- ☐ Copy of delinquent utility bill or shutoff notice

### Proof of Income

- ☐ Check stubs (past 30 days): OR
- ☐ Supplemental Nutrition Assistance Program (SNAP) benefit letter; OR
- ☐ TANF card (Temporary Assistance for Needy Families) OR

- ☐ SSI/SSDI award letters OR
- ☐ Pay history from employer (layoff/reduction of hours) OR
- ☐ Proof of unemployment payments OR

### Proof of Household Size

- ☐ Tax return with all household members listed; OR
- ☐ Social Security cards for all household members

### Lease Agreement or Mortgage Statement

- ☐ Copy of lease agreement signed by all parties OR
- ☐ Mortgage statement OR
- ☐ Notice of delinquency from landlord or mortgage company AND
- ☐ Landlord acceptance of terms of assistance

### Medical Issues

- ☐ Proof of inability to work due to COVID-19 AND
- ☐ Current medication prescription